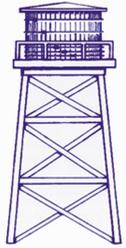


Heights Water

A private non-profit mutual water association

The Flow

Spring 2019



Trustees

Dave Lang
Earl Westfall
Jim Chun
Len Wolff
Luke McQuillin

Staff

Margaret Wessel
Brent Millett
Ryan McCray

Staff Updates

At the end of January 2019 we bid farewell to our part-time Operator, Dave Stoltz, when Dave was hired by Dockton Water to be their full-time Operator-Manager. We wish Dave well in his new position!

Following Dave's departure, we hired Ryan McCray to fill the part-time Operator position. Ryan is a Heights Water member and is excited to be part of the team. Ryan will be handling meter reading and assisting with repairs and operation of the system. If you see Ryan at your meter, be sure to say hello!

Our part-time Admin Assistant Erika also said farewell at the end of January. We are currently looking for the right person to take her place.

Heights Water Board of Trustees

Have you ever thought of becoming a Trustee of Heights Water? We are always accepting applications! Elections are held late each summer. If you're interested or would like information, please contact our business office at 206-463-0014 or get in touch with one of the Trustees listed at the top of this newsletter.

Spring Clean Up

Springtime at Heights Water can mean searching for hidden water meters now under the new spring growth of weeds and vines! Please take a moment to uncover your water meter. As always, if our staff needs to use a machete to uncover your meter you will be charged a fee. Thank you!

Medication Drop Box

Vashon Pharmacy has a permanent drop box for expired or unused medications. Please use the drop box and do not "flush away" your leftover medications!

After Water Line Repairs ...

A common question we hear after a waterline repair is, "What can I do about the cloudy water from air in the line?" It's a simple remedy: run water from an outside hose bib for a few minutes until it runs clear. This will flush out your service line from the meter to your house, ensuring that bubble-free water flows into your home.

**Conserve water today
and EVERY day!**

2019 Capital Projects

Beginning in May 2019, Heights Water will be replacing the water main along the entire length of SW Cowan Road, starting at the top of the hill and continuing down into the upper ferry parking lot driveway. A portion of the existing main on Cowan Rd is one of the oldest stretches of pipe in our system. Replacing this pipe will ensure plentiful, clean water to the neighborhood for decades to come! Please make room for our work crew when driving on Cowan Rd during the approximately 2-month project.

Keeping in Touch

Heights Water wants to keep you informed when work is planned in your neighborhood or when there are issues you should know about. Please make sure we have your current phone numbers and email addresses so we don't miss you when the word goes out!

Water Meter = Leak Detector

Your water meter is your main tool for leak detection. Because your water meter is read only six times a year, it is important that you check the dial for leaks. More information please visit www.heightswater.org.

Trouble paying your bill?

As soon as you know you are unable to make full payment on your water bill before the due date, please call the business office to discuss a payment schedule. We want to work with you to avoid late penalties. Please don't wait to call us on the day your water service is scheduled to be shutoff and the penalties have already piled up.

Protect Our Water!

Heights Water is proud of our water quality and counts on you to help protect it. Use care when using chemicals to treat lawns and gardens. Pesticides and herbicides can add toxic chemicals to groundwater, in addition to killing beneficial organisms in the soil.

HEIGHTS WATER

Office 206.463.0014

24/7 Emergency 206.529.7864

PO Box 820, Vashon, WA 98070

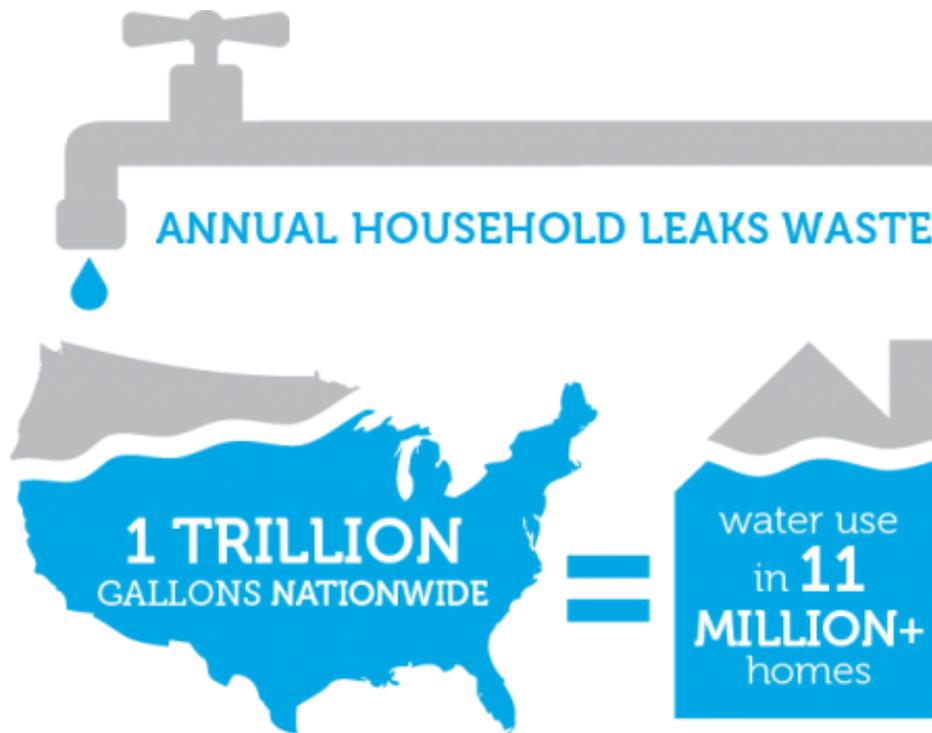
info@heightswater.org

www.heightswater.org

24/7 Payment drop off

17232 Vashon Highway SW (Parker Plaza)

13205 Vashon Highway SW (box on garage)



Average household leaks nationwide can account for nearly 10,000 gallons of water wasted every year; ten percent of homes have leaks that waste 90 gallons or more per day. Common types of leaks found in the home are worn toilet flappers, dripping faucets, and other leaking valves. These types of leaks are often easy to fix, requiring only a few tools and hardware that can pay for themselves in water savings. Fixing easily corrected household water leaks can save homeowners about 10 percent on their water bills.

To check for leaks in your home, you first need to determine whether you're wasting water and then identify the source of the leak. Here are some tips for finding leaks:

- Take a look at your water usage during a colder month, such as January or February. If a family of four exceeds 12,000 gallons per month (1,600 cubic feet), there are serious leaks.
- Check your water meter before and after a two-hour period when no water is being used. If the meter changes at all, you probably have a leak.
- Identify toilet leaks by placing a drop of food coloring in the toilet tank. If any color shows up in the bowl after 10 minutes, you have a leak. (Be sure to flush immediately after the experiment to avoid staining the tank.)
- Examine faucet gaskets and pipe fittings for any water on the outside of the pipe to check for surface leaks.
- If you have an in-ground irrigation system, check it each spring before use to make sure it wasn't damaged by frost or freezing. An irrigation system that has a leak 1/32nd of an inch in diameter (about the thickness of a dime) can waste about 6,300 gallons of water per month. If you need help, hire [an irrigation professional certified by a WaterSense labeled program](https://www.epa.gov/watersense/fix-leak-week) to inspect it for you. These professionals have passed a certification program focused on water efficiency. They will not only help you detect and correct leaks in the system, but also maximize its efficiency. (<https://www.epa.gov/watersense/fix-leak-week>)