

Heights Water

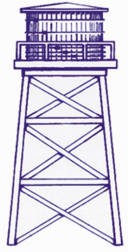
A private non-profit mutual water association

The Flow

Summer 2018

Trustees
Dave Lang
Earl Westfall
Jim Chun
Len Wolff
Luke McQuillin

Staff
Margaret Wessel
Brent Millett
Dave Stoltz
Erika Lanske



2018 Annual Member Meeting to be Held at VIFR Fire Station

The 2018 Heights Water annual member meeting is scheduled for Tuesday, September 25, 2018 at 7:00 p.m. This year's meeting will be held in the EOC room of the main fire station, located at 10020 SW Bank Road. Heights Water's staff and Board of Trustees will be on hand to present financial highlights for the 2017-18 Fiscal Year, as well as a progress report on capital improvement projects within the system.

Trustee Elections

Remember to return your ballot by September 25!

2018-19 Rate Changes

Base Rate, CIP, and flow charges are all scheduled for small increases for the 2018-19 fiscal year. These increases reflect higher costs for materials and services that are necessary to keep your water flowing reliably. New rate sheets are being sent with August and September bills. After the new rates go into effect, the average customer's bi-monthly bill will increase by about 4%. As always, rate assistance is available for all who qualify.

Medication Drop Box

Vashon Pharmacy has a permanent drop box for expired or unused medications. Please use the drop box and do not "flush away" your leftover medications!

Protect Our Water!

Heights Water is proud of our water quality and counts on you to help protect it. Use care when using chemicals to treat lawns and gardens. Pesticides and herbicides can add toxic chemicals to groundwater, in addition to killing beneficial organisms in the soil.

After Water Line Repairs ...

A common question we hear after a waterline repair is, "What can I do about the cloudy water from air in the line?" It's a simple remedy: run water from an outside hose bib for a few minutes until it runs clear. This will flush out your service line from the meter to your house, ensuring that bubble-free water flows into your home.

**Conserve water today
and EVERY day!**

Water Use Efficiency Forum

This year's annual member meeting will include an opportunity for members to discuss goals and ideas for water conservation and water use efficiency for Heights Water. The Washington State Department of Health suggests that water purveyors hold public forums at least every six years to set water efficiency and conservation goals. Members who are unable to attend this year's member meeting are welcome to send ideas by email to info@heightswater.org.

Keeping in Touch

Heights Water wants to keep you informed when work is planned in your neighborhood or when there are issues you should know about. Please make sure we have your current phone numbers and email addresses so we don't miss you when the word goes out!

Water Meter = Leak Detector

Your water meter is your main tool for leak detection. Because your water meter is read only six times a year, it is important that you check the dial for leaks. More information please visit www.heightswater.org.

Trouble paying your bill?

As soon as you know you are unable to make full payment on your water bill before the due date, please call the business office to discuss a payment schedule. We want to work with you to avoid late penalties. Please don't wait to call us on the day your water service is scheduled to be shutoff and the penalties have already piled up.

Heights Water Board of Trustees

If you are interested in becoming a Trustee or would like more information, please contact our business office at 206-463-0014 or get in touch with one of our Trustees listed at the top of this newsletter.

HEIGHTS WATER

Office 206.463.0014

24/7 Emergency 206.529.7864

PO Box 820, Vashon, WA 98070

info@heightswater.org

www.heightswater.org

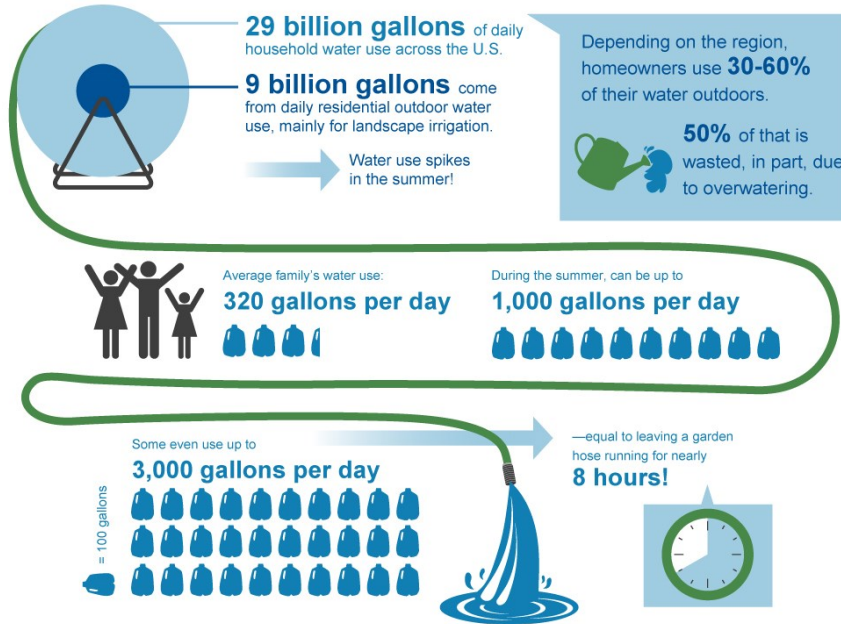
24/7 Payment drop off

17232 Vashon Highway SW (Parker Plaza)

13205 Vashon Highway SW (box on garage)

SAVE WATER IN THE YARD THIS SUMMER

As temperatures rise in the summer, so does our outdoor water use, mostly on lawns and landscapes.



Simple Things We Can All Do

- Step on it:** Step on the lawn: if the grass springs back, it doesn't need water.
- Leave it long:** Longer grass promotes a more drought-resistant lawn, reduced evaporation, and fewer weeds.
- Take a sprinkler break:** Grass isn't really meant to be bright green in the summer.

Simple Things Irrigation System Owners Can Do

Homes with automatic irrigation systems can use about **50%** more water outdoors.

Timing is everything:

Plan to water in the early morning or evening to beat daytime evaporation.



Go with a pro:

Contractors certified through a WaterSense labeled program can audit, install, or maintain home irrigation systems so no water is wasted.

Look for the label:

If your system uses a clock timer, consider upgrading to a WaterSense labeled controller that acts like a thermostat for your lawn, using local weather data to determine when and how much to water. They can reduce irrigation water use by 15%, saving nearly **8,800 gallons** of water per year.



Tune up your system:

Inspect irrigation systems, and fix leaks and broken or clogged sprinkler heads.

Make sure you're watering the lawn, not the sidewalk or driveway!

Just 1 broken sprinkler head could waste up to **25,000** gallons of water and **\$90+** over a 6-month irrigation season — the cost of about 300 daffodil bulbs.



WaterSense, a partnership program by the U.S. Environmental Protection Agency, seeks to protect the future of our nation's water supply. For more tips on reducing outdoor water use, visit www.epa.gov/watersense/outdoor.

