

Heights Water

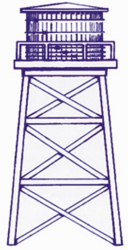
The Flow

A private non-profit mutual water association

Spring 2018

Trustees
Dave Lang
Earl Westfall
Jim Chun
Len Wolff
Luke McQuillin

Staff
Margaret Wessel
Brent Millett
Dave Stoltz
Erika Lanske



Annual Member Meeting

The 2017 Heights Water annual member meeting was held on September 26, 2017. New General Manager Margaret Wessel and new Trustee Luke McQuillin were introduced.

The 2016-2017 fiscal year-end financial report was presented. Staff reported on the capital improvement projects completed during the year. Jim Chun and Dave Lang were re-elected to the Board of Trustees.

Member discussions focused on emergency preparedness and general operation of the water system.

Thanks to all who attended. Our next annual member meeting is scheduled for Tuesday, September 25, 2018.

Emergency Preparedness

For your safety, Heights Water has written emergency procedures in case of any disruption of water service. If you notice a problem that we should be aware of, please call our emergency line: 206-529-7864.

In the event of a major event that disrupts our system, alternate water distribution may be needed. Customers are encouraged to keep clean containers on hand that could be filled in an emergency.

Unused Medication Drop Box

Vashon Pharmacy now has a permanent drop box for expired or unused medications. Please use the drop box and do not "flush away" your leftover medications!

Protect Our Water!

Heights Water is proud of our water quality and counts on you to help protect it. Use care when using chemicals to treat lawns and gardens. Pesticides and herbicides can add toxic chemicals to groundwater, in addition to killing beneficial organisms in the soil.

After Waterline Repairs ...

A common question we hear after a waterline repair is, "What can I do about the cloudy water from air in the line?" It's a simple remedy: run water from an outside hose bib for a few minutes until it runs clear. This will flush out your service line from the meter to your house, ensuring that bubble-free water flows into your home.

**Conserve water today
and EVERY day!**

Capital Projects Update

During the summer and fall of 2017, Heights completed Phase I of a project to stabilize water pressure at the north end of the island and also replaced an aging main on 103rd Ave SW. This spring, we will finish making connections to the new main and re-pave the work area. In the summer of 2018 we plan to replace the water main on Cowan Road and also complete improvements in the Dolphin Point neighborhood. Thanks for your support as we keep making the system stronger.

Keeping in Touch

Heights Water wants to keep you informed when work is planned in your neighborhood or when there are issues you should know about. Please make sure we have your current phone numbers and email addresses so we don't miss you when the word goes out!

Water Meter = Leak Detector

Your water meter is your main tool for leak detection. Because your water meter is read only six times a year, it is important that you check the dial for leaks. More information please visit www.heightswater.org.

Trouble paying your bill?

As soon as you know you are unable to make full payment on your water bill before the due date, please call the business office to discuss a payment schedule. We want to work with you to avoid late penalties. Please don't wait to call us on the day your water service is scheduled to be shutoff and the penalties have already piled up. Rate assistance is available for all who qualify.

Heights Water Board of Trustees

If you are interested in becoming a Trustee or would like more information, please contact our business office at 206-463-0014 or get in touch with one of our Trustees listed at the top of this newsletter.

HEIGHTS WATER

Office 206.463.0014

24/7 Emergency 206.529.7864

PO Box 820, Vashon, WA 98070

info@heightswater.org

www.heightswater.org

24/7 Payment drop off

17232 Vashon Highway SW (Parker Plaza)

13205 Vashon Highway SW (box on garage)