

# Heights Water

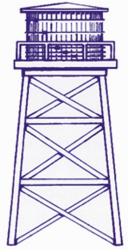
# The Flow

A private non-profit mutual water association

## Winter 2016-2017

Trustees  
Margaret Wessel  
Dave Lang  
Earl Westfall  
Jim Chun  
Len Wolff

Staff  
Mary Ann Stipp  
Brent Millet  
Dave Stoltz  
Erika Lanske



### Annual Member Meeting

The 2016 Heights Water annual member meeting was held on September 27th.

The 2015-2016 fiscal year-end report draft was presented. Staff reported on the numerous capital improvement projects completed in the past year.

Len Wolff and Margaret Wessel were reelected to the Board of Trustees.

Member discussion centered around water protection, specifically the proper disposal of pharmaceuticals and keeping the soil free of contaminants.

Thanks to all who attended. Hope to see you at the September 26, 2017 annual meeting.

### Farewell, Paul! Welcome, Len!

After 19 years as a Heights Water Trustee, Paul Kimball stepped down. The Board of Trustees and staff expressed sincere gratitude to Paul for helping guide Heights Water through several major improvements and changes over the years.

The Trustees appointed Len Wolff to complete Paul's term. Len was subsequently elected to the Board in September.

### Unused Medication Drop Box

Vashon Pharmacy now has a permanent drop box for your unused medications. Please use the drop box and do not "flush away" your leftover medications!

### Water Meter = Leak Detector

Your water meter is your main tool for leak detection. Because your water meter is read only six times a year, it is important that you check the dial for leaks. More information please visit [www.heightswater.org](http://www.heightswater.org).

### After Waterline Repairs ...

A common question we hear after a waterline repair is, "What can I do about the cloudy water from air in the line?" It's a simple remedy: run water from an outside hose bib for a few minutes until it runs clear. This will flush out your service line from the meter to your house, ensuring that bubble-free water flows into your home.

**Conserve water today  
and EVERY day!**

### FY 2015-2016 Capital Projects Completed

During fiscal year August 1, 2015—July 31, 2016 Heights Water successfully completed the following projects for a total cost of \$250,000:

- Replaced water mains on 99th St. SW (between SW 116th and SW 112th), SW 111th Pl., and 107th St. SW (between 110th SW and 112th SW)
- Installed a permanent generator at water source
- Replaced 3 of 4 booster pumps that distribute water to members south of the water tanks
- Major upgrade to SCADA (supervisory control and data acquisition) enabling off-site control the water system

### Thank you, Donna! Welcome, Erika!

Thank you Donna Baxter for 15 years of administrative and billing work. Donna helped see Heights Water through many transitions and upgrades in our billing system and office procedures. She was a dedicated and delightful member of our staff!

Erika Lanske joined the team. Erika's strong accounting background will be an asset for Heights Water.

### Trouble paying your bill?

As soon as you know you are unable to make full payment on your water bill before the due date, please call the business office to discuss a payment schedule. We want to work with you to avoid late penalties. Please don't wait to call us on the day your water service is scheduled to be shutoff and the penalties have already piled up. Rate assistance is available for all who qualify.

### Heights Water Board of Trustees

If you are interested in becoming a Trustee or would like more information, please contact our business office at 206-463-0014 or get in touch with one of our Trustees listed at the top of this newsletter.

## HEIGHTS WATER

Office 206.463.0014

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[www.heightswater.org](http://www.heightswater.org)

### 24/7 Payment drop off

17232 Vashon Highway SW (Parker Plaza)

13205 Vashon Highway SW (box on garage)